







SUBJECT: APPROVING AN APPROPRIATION OF \$146,973 FROM THE ENHANCED 911 FUND BALANCE AND APPROVING THE SCOPE OF WORK AND BUDGET FOR A PROJECT TO ALLOW THE CITY OF WASILLA TO OBTAIN REIMBURSEMENT FROM THE ENHANCED 911 SURCHARGE FUNDING FOR PRIORITY DISPATCH LAW ENFORCEMENT PROTOCOL SOFTWARE.

AGENDA OF: June 17, 2025

ASSEMBLY ACTION:

AGENDA ACTION REQUESTED: Introduce and set for public hearing.

Route To	Signatures
Originator	 Recoverable Signature X Casey Laughlin Signed by: Casey Laughlin
Emergency Services Director	 Recoverable Signature X Ken Barkley Signed by: Ken Barkley
Finance Director	 Recoverable Signature X Cheyenne Heindel Signed by: Cheyenne Heindel 5/28/2025
Borough Attorney	 Expired Certificate X Nicholas Spiropoulos Signed by: Nicholas Spiropoulos
Borough Manager	 Expired Certificate X Michael Brown Signed by: Michael Brown 6/6/2025
Borough Clerk	 Expired Certificate X Lonnie McKechnie Signed by: Lonnie McKechnie

ATTACHMENT (S) : Ordinance Serial No. 25-077 (2 pp)
Resolution Serial No. 25-064 (2 pp)
MatCom Proposal and Advisory Board Minutes (5 pp)

SUMMARY STATEMENT:

The City of Wasilla, MatCom Dispatch Center, has requested reimbursement from the Enhanced 911 Surcharge Fund Balance for Priority Dispatch Law Enforcement Protocol software. The reimbursement request was approved at the April 8, 2025, Enhanced 911 Advisory Board meeting.

RECOMMENDATION OF ADMINISTRATION:

Recommend approval of the attached legislation appropriating \$146,973 from the Enhanced 911 Fund Balance, Fund 202, and approving the scope of work and budget for Project 45283, Fund 480, to allow the City of Wasilla to obtain reimbursement from Enhanced 911 surcharge funding for Priority Dispatch Law Enforcement Protocol software.

MATANUSKA-SUSITNA BOROUGH

FISCAL NOTE

Agenda Date: June 17, 2025

SUBJECT: Approving an appropriation of \$146,973 from the Enhanced 911 fund balance and approving the scope of work and budget for a project to allow the City of Wasilla to obtain reimbursement from the Enhanced 911 surcharge funding for Priority Dispatch Law Enforcement Protocol.

FISCAL ACTION (TO BE COMPLETED BY FINANCE)	FISCAL IMPACT YES NO
AMOUNT REQUESTED \$146,973.00	FUNDING SOURCE
FROM ACCOUNT # 203.000.000 4xx.xxx	PROJECT
TO ACCOUNT: 480.000.000 3xx.xxx	PROJECT # 45283
VERIFIED BY: <div style="text-align: right;">5 / 2 7 / 2 0 2 5</div> <div style="text-align: center;"> X _____ L i e s e l Z a n t o S i g n e d b y : L i e s e l W a l l a n d </div>	

EXPENDITURES/REVENUES:

(Thousands of Dollars)

OPERATING	FY2026	FY2027	FY2028	FY2029	FY2030	FY2031
Personnel Services						
Travel						
Contractual						
Supplies						
Equipment						
Land/Structures						
Grants, Claims						
Miscellaneous	147.0					
TOTAL OPERATING	147.0					

CAPITAL						
---------	--	--	--	--	--	--

REVENUE						
---------	--	--	--	--	--	--

FUNDING:

(Thousands of Dollars)

General Fund						
State/Federal Funds						
Other	147.0					
TOTAL	147.0					

POSITIONS:

Full-Time						
Part-Time						
Temporary						

ANALYSIS: (Attach a separate page if necessary)

APPROVED BY:	5 / 2 8 / 2 0 2 5
	<div style="text-align: center;"> X _____ C h e y e n n e H e i n d e l S i g n e d b y : C h e y e n n e H e i n d e l </div>

MATCOM
Dispatch
Center
City of Wasilla

1800 E. Parks Hwy.
Wasilla, AK 99654

Phone: 907.352.5401

Fax: 907.373-7839

www.cityofwasilla.com

MatCom Public Safety
Dispatch



Lori Criqui
Manager



Glenda D. Ledford
Mayor

April 8, 2025

E911 Advisory Board

RE: Priority Dispatch Law Enforcement Protocol Reimbursement

Respected Members of the Board,

I am writing to formally request reimbursement of funds through the 9-1-1 Advisory Board for the implementation of Priority Dispatch Law Enforcement Protocol Dispatching at MatCom.

As part of our ongoing commitment to improving the consistency, efficiency, and effectiveness of our public safety communications. This system brings structured, protocol-based call handling to our law enforcement operations – enhancing quality, standardizing responses, and supporting improved training for new personnel.

This implementation aligns with Next Generation 9-1-1 priorities by improving operational integrity, reducing liability, and ensuring that our dispatchers can provide the highest level of service to the public and our law enforcement partners.

We respectfully request reimbursement of the following eligible expenses related to this implementation:

Licensing and protocol implementation costs

Training and certification for dispatch staff

Associated software and support services

I appreciate the 9-1-1 Advisory Board's continued support and investment.

Per AS29.35.131 (911 Surcharge),

"...The surcharge revenue may be used for the following costs..."

(1)(2) "the acquisition, installation, and maintenance of other equipment, including call answering equipment, call transfer equipment, automatic number identification controllers and displays, automatic location identification controllers and displays, station instruments, 911 telecommunications systems, teleprinters, logging recorders, instant playback recorders, telephone devices for the deaf, public safety answering point backup power systems, consoles, automatic call distributors, and hardware and software interfaces for computer-aided dispatch systems;

MatCom and the City of Wasilla respectfully request reimbursement of \$146,973.00

Thank you,

Lori Criqui

Lori Criqui, ENP
Communications Manager,
MatCom Dispatch

MATANUSKA-SUSITNA BOROUGH
Enhanced 911 ADVISORY BOARD MINUTES

April 8, 2025

The regular meeting of the Enhanced 911 Advisory Board was called to order at 9:00 a.m. by Chairman, Casey Cook.

Advisory Board members in attendance establishing a quorum were:

Lori Criqui, MatCom
Casey Cook, MSB EM
Jared Eison, City of Houston
Earl Almdale, MSB IT

Dwayne Shelton, Palmer Police
Andrew Gorn, AST
Aleeha Travis, MTA

Also in attendance were: Joel Butcher, MatCom; Kenny Kleewein, MSB GIS; Zack McRae, MSB Telecom; Whitney Daw, Palmer Dispatch; Stephanie Nowers, Borough Assembly; Tracey Woelfel, MSB EOC; Daron Cooper, AST; Donny Lane and Ericka Bishop, DPS; Christine O'Connor, Alaska TelCo; and Ethan Overland, guest.

A quorum was present, and due notice had been published.

APPROVAL OF AGENDA: The agenda was approved as presented.

APPROVAL OF MINUTES: There was no objection to the approval of the amended February 11, 2025, minutes.

PERSONS TO BE HEARD

None

REPORTS

GIS

No report.

OLD BUSINESS

Interior Digital Mapping of School Buildings

Mr. Cook stated: Until the school district makes a request for this, there isn't anything we need to do further on it. He requested that it remain on the agenda.

Telecommunication Service Priority Program (TSP)

Chairman Cook asked Mr. Almdale if he had any updates; he said he did not but will look into it again.

Ms. Daw stated that Palmer activated theirs in September.

MatCom and Palmer VESTA Reimbursement Update

Ms. Laughlin stated: To update this group, the borough manager postponed the legislation to approve the VESTA projects for the Cities of Wasilla and Palmer. He called a meeting with the city managers, mayors, and chiefs of police to discuss the two requests.

Chairman Cook stated: The end result of the meeting was an agreement between the chiefs of police in Palmer (Dwayne Shelton) and Wasilla (Bill Rapson) to collaborate with the vendor to see if there was a reasonable solution to the call roll over issue.

Mr. Shelton stated: He and Mr. Rapson reached out to the vendor to set up a meeting. They have not met at this point so there is no definitive answer on the issue at this time.

Ms. Criqui stated: She hopes Donny Lane can perhaps explain things a bit further. Her understanding is that the two systems (as quoted) are standalone and since there is no network connecting them, they can talk to one another.

Ms. Laughlin stated: The manager has postponed approving the legislation once again. It is now on the May 20th agenda for introduction, and if approved, would be done at the June 3rd meeting.

Mr. Lane stated: For two separate VESTA systems, automatic rollover would be a component of NextGen 911. We would need to build out the ESInet and build out an emergency services IP network and procuring NextGen core services, which is probably what Motorola is going to inform you of. Both of these would be fairly large expenditures. If the end goal is an automatic rollover, NextGen core services and a regional ESInet is certainly doable, but a conservative estimate is in the 3-to-5-million-dollar range.

Ms. Criqui stated: We currently have rollover in place with Solacom. In terms of the VESTA system, if Palmer was a remote off of MatCom's system, they would work together as a remote, not a standalone, and they could still have the rollover option.

Mr. Almdale stated: This would be a great conversation to have in the technical working group to help inform us where we need to be with an actual backup PSAP with automated rollover in the event of an outage. Mr. Cook asked Mr. Almdale to start looking into the cost of ESInet.

Ms. Travis stated: The difference between survivability and high availability is basically what we are talking about. MTA has the capability of supporting either configuration, and is happy to help out.

Ms. Criqui stated: She is working with a vendor to get a quote for NextGen 911 core services.

NEW BUSINESS

Technical Working Group

The Technical Working Group was established to evaluate requests for technology related items such as hardware and software, or anything else tech related. Mr. Almdale, Ms. Travis, Mr. McRae, Ms. Daw, Ms. Criqui, Mr. Butcher, Mr. Lane, and Mr. Kleewein (for GIS related discussions) expressed interest in being on the work group.

GIS Training Reimbursement – ESRI \$2,850

Mr. Kleewein stated: They will be sending Mr. Srebernak to the ESRI conference again this year. This conference provides many training courses and opportunities in the GIS area that he can benefit from. They would like to request reimbursement of the travel costs from the E-911 FY26 budget. All members were in favor, none were opposed.

GIS Funding Request – Imagery Project \$250,000

Mr. Kleewein stated: Included in the packet is a letter from Borough Manager Mike Brown making a formal request for funding for the next phase of the aerial imagery project which would span from 2026 through 2028. This phase will capture the areas on the attached map, which include areas in Skwentna as well as areas spanning from North of Talkeetna, down through Point Mackenzie Road, and West of Butte and Sutton. \$250,000 is being requested from the E-911 budget and the remaining \$250,000 would be obtained through other borough funding.

MOTION: Mr. Almdale moved, and Mr. Eison seconded the motion to approve funding in the amount of \$250,000 from the E-911 budget for the 2026-2028 Aerial Imagery Project. All were in favor, none were opposed.

Palmer Training Reimbursement – Navigator \$6,128.50

Ms. Daw stated: This is annual training for Palmer dispatchers. They would like to send two people this year. All members were in favor with no opposition to this reimbursement.

MatCom Reimbursement Request – Law Enforcement Protocol Dispatch \$146,973

Ms. Criqui stated: This is software to assist with call handling. It provides a structured set of questions to ask. This is the law enforcement piece, which works similarly to what is already being used on the EMS and fire side.

MOTION: Mr. Almdale moved, and Mr. Eison seconded, to approve the Law Enforcement Protocol Dispatch software reimbursement to the City of Wasilla in the amount of \$146,973. All were in favor, none were opposed.

INFORMATIONAL ITEMS

- A. FY25 Surcharge Revenue Chart
- B. FY25 E-911 Budget Performance Report
- C. 911 Quarterly Dispatch Call Reports (Mat-Com and Palmer).

COMMENTS

Mr. Cook advised that he will not be available for the June 10th meeting and if possible, Mr. Shelton should attend as Vice Chair.

NEXT MEETING DATE

Chairman Cook announced the next regularly scheduled board meeting would be June 10, 2025, at 9:00 a.m.

ADJOURNMENT

Casey Cook, Chairman

ATTEST:

Casey Laughlin, Secretary