

SUBJECT: Authorization to Purchase SharePoint Managed Services from Bulletproof Solutions in the amount of \$105,600 for FY19, to support the Information Technology Strategic Plan goals of an Enterprise Approach to Systems and Data; Portfolios, Program, Project Management, and Process Improvement; and Provide a foundation for a Smart Community.

AGENDA OF: June 5, 2018

ASSEMBLY ACTION:

Approved under the Consent
Agenda 6-5-18 ~~BPA~~

MANAGER RECOMMENDATION: Present to the assembly for consideration.

APPROVED BY JOHN MOOSEY, BOROUGH MANAGER: _____

Route To:	Department/Individual	Initials	Remarks
	Originator	<i>[Signature]</i>	
	Information Technology	<i>[Signature]</i>	
	Finance Director	<i>[Signature]</i>	
	Borough Attorney	<i>[Signature]</i>	
	Borough Clerk	<i>[Signature]</i>	

ATTACHMENT(S): Fiscal Note: Yes X No

SUMMARY STATEMENT: The Mat-Su Borough is using SharePoint as their server based platform that is accessed through a web browser in order to provide for maximum collaboration and communication both internally and externally. SharePoint offers enterprise content management, enterprise search, enterprise workflows, web content management and social computing and collaboration. SharePoint is currently the underlying system for our eCommerce solution, and as such has a requirement to be available to the public 365/24/7. SharePoint has been integrated with the records Management system, HPRM version 8.2, and will be reintegrated in the future with the upgraded version 9.1. SharePoint is currently hosting the publicly offered Smart Community Forum website and there are plans underway

to completely replace the current public web site with this underlying technology. It is critical to operations at the Borough that this system be monitored 365/24/7 and have immediate on-call support in the event of an unscheduled outage. Providing in-house and on-site support of this type would require additional highly skilled FTEs. This contract represents the most cost effective approach to this type of support.

In October 2017 Bulletproof Solutions responded to RFP #18-038P for SharePoint Support and Managed Services and was selected to provide support January 1, 2018 through June 30, 2018, with two optional additional 1 year periods. In order to ensure the Borough's main platform is functioning well at all times, on-going SharePoint Support and Managed Services are critically important. This Bulletproof contract extension for \$105,600 will provide regular monitoring and maintenance of our servers and load balancers and 24-hour support for Fiscal Year 2019, July 1, 2018 through June 30, 2019.

RECOMMENDATION OF ADMINISTRATION: APPROVE purchase of SharePoint Support and Managed Services from BulletProof Solutions in the amount of \$105,600 (ONE HUNDRED FIVE THOUSAND SIX HUNDRED DOLLARS).

MATANUSKA-SUSITNA BOROUGH
FISCAL NOTE

Agenda Date: May 15, 2018

SUBJECT: Authorization to Purchase SharePoint Managed Services from Bulletproof Solutions in the amount of \$105,600 for FY19, to support the Information Technology Strategic Plan goals of an Enterprise Approach to Systems and Data; Portfolios, Program, Project Management, and Process Improvement; and Provide a foundation for a Smart Community.

ORIGINATOR: Eric Wyatt, IT Director

FISCAL ACTION (TO BE COMPLETED BY FINANCE)	FISCAL IMPACT YES NO
AMOUNT REQUESTED \$105,600	FUNDING SOURCE IN FY19 IT Operating Budget
FROM ACCOUNT # 100.115.122.429.900	PROJECT #
TO ACCOUNT :	PROJECT #
VERIFIED BY: <i>Barbara Baumgart</i>	CERTIFIED BY:
DATE: <i>4/24/18</i>	DATE:

EXPENDITURES/REVENUES:

(Thousands of Dollars)

OPERATING	FY2018	FY2019	FY2020	FY2021	FY2022	FY2023
Personnel Services						
Travel						
Contractual		<i>105</i>				
Supplies						
Equipment						
Land/Structures						
Grants, Claims						
Miscellaneous						
TOTAL OPERATING		<i>105</i>				

CAPITAL						
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REVENUE						
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FUNDING:

(Thousands of Dollars)

General Fund		<i>105</i>				
State/Federal Funds						
Other						
TOTAL		<i>105</i>				

POSITIONS:

Full-Time						
Part-Time						
Temporary						

ANALYSIS: (Attach a separate page if necessary)

PREPARED BY:

B. Anderson

PHONE:

x 8524

DEPARTMENT:

Information Technology

DATE:

4/24/18

APPROVED BY:

Chapman

DATE:

4/26/18